

## INQUIRIES, COMPLAINTS AND REPORTS COMMITTEE

Report to Council – January 29, 2018

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### **Panel Information and Composition:**

The Inquiries, Complaints and Reports Committee (ICRC) reviews concerns made to the College regarding its members. This includes formal complaints, Registrar investigations arising from information that is brought to the attention of the College or referrals from the Quality Assurance Committee. Every complaint and report is thoroughly and objectively investigated. The Committee considers concerns relating to a member's conduct, competency and capacity to determine if a referral to the Discipline Committee is needed, or if other recommendations are more suitable. The ICRC also investigates and, where appropriate, refers matters to the Executive Committee to commence prosecution in matters involving unauthorized practice.

The Committee's business is conducted by 2 panels:

Panel 1	Panel 2
Omar Farouk	Bryan Todd
John Battaglia	Ingrid Koenig
Ed Viveiros	Neda Mohammadzadeh
Joseph Richards	Gordon White
Dorina Reiz	Eve Hoch

Panel 2 met by teleconference on January 16<sup>th</sup>, 2018 and Panel 1 met in person on January 18, 2018. In total, the panels dealt with five complaints and ten registrar reports.

There are currently seven open complaints and two registrar's reports that require further investigation. The College has 4 SCERPs and 4 oral cautions to monitor. The matters in this report involve concerns pertaining to unprofessional behaviour, unsatisfactory eyeglasses, insurance fraud, failing to complete QAC portfolio and professional misconduct.

### **Submitted by:**

Omar Farouk Public Member, Committee Chair  
Deidre Brooks, Manager, Professional Conduct

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